




# Santo Tomas e-Service Providers

U n i v e r s i t y o f S a n t o T o m a s

## STUDENT SATISFACTION SURVEY

### STUDENTS' GUIDE

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1. Open web browser and type in <http://myuste.ust.edu.ph/student> at the address bar then press **Enter** key.


**NOTE:** The recommended web browsers are Microsoft Internet Explorer 9 or higher and Mozilla FireFox 16 or higher.

2. Enter your **username** and **password**. Click **Login** button.

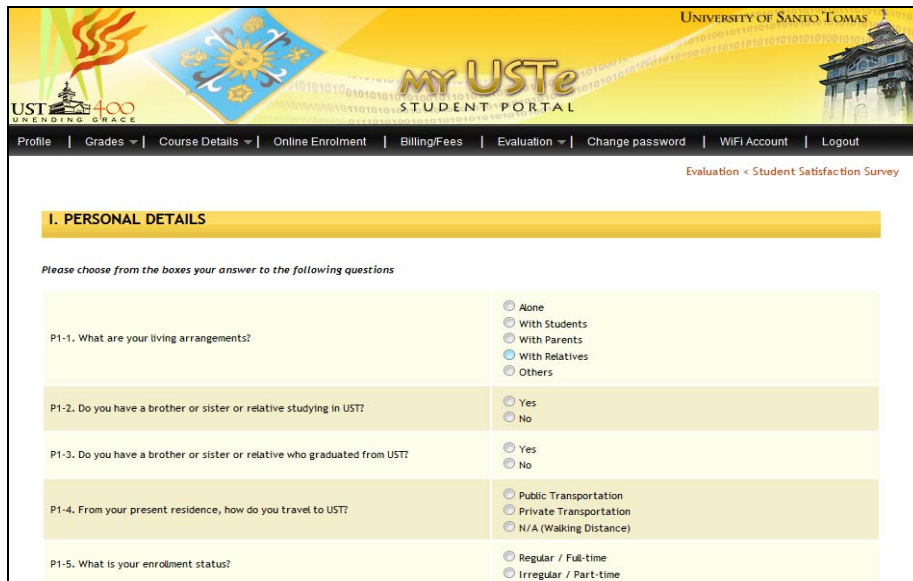


3. Go to **Evaluation > Student Satisfaction Survey** under menu.



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4. Answer the given questions then click **Next** button to proceed.



The screenshot shows the 'my USTe STUDENT PORTAL' interface. The navigation bar includes links for Profile, Grades, Course Details, Online Enrolment, Billing/Fees, Evaluation, Change password, WiFi Account, and Logout. The current page is 'Evaluation < Student Satisfaction Survey'.

**I. PERSONAL DETAILS**

Please choose from the boxes your answer to the following questions

P1-1. What are your living arrangements?

- Alone
- With Students
- With Parents
- With Relatives
- Others

P1-2. Do you have a brother or sister or relative studying in UST?

- Yes
- No

P1-3. Do you have a brother or sister or relative who graduated from UST?

- Yes
- No

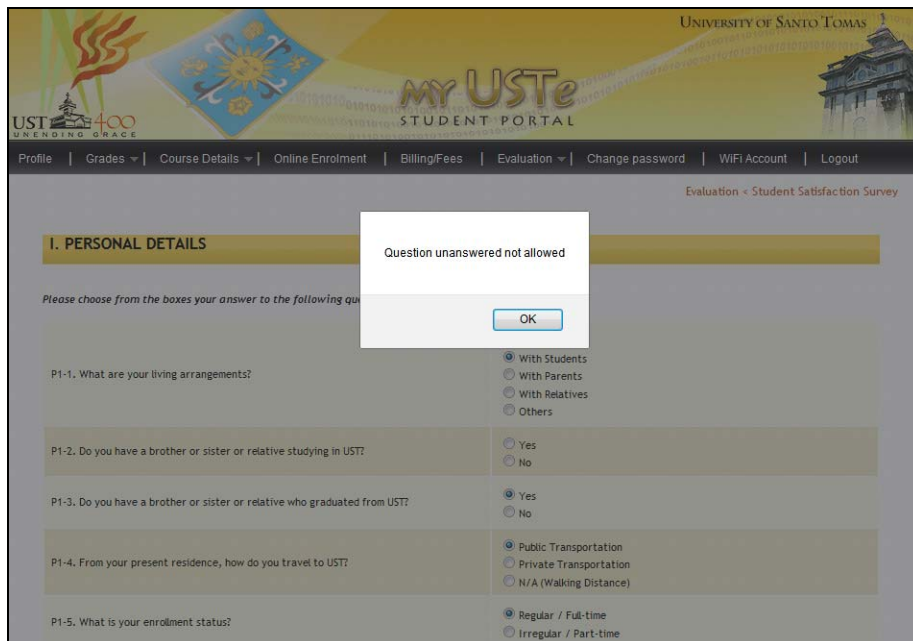
P1-4. From your present residence, how do you travel to UST?

- Public Transportation
- Private Transportation
- N/A (Walking Distance)

P1-5. What is your enrolment status?

- Regular / Full-time
- Irregular / Part-time

5. If a question is left unanswered a dialogue box will then appear. Click **OK** button to continue. You must first complete the required item(s) before proceeding to the next.



The screenshot shows the same 'my USTe STUDENT PORTAL' interface as above, but with a dialog box overlaid on the survey questions. The dialog box contains the text 'Question unanswered not allowed' and an 'OK' button. The survey questions are visible in the background, with the first question (P1-1) having 'With Relatives' selected.

**I. PERSONAL DETAILS**

Please choose from the boxes your answer to the following questions

P1-1. What are your living arrangements?

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- With Parents
- With Relatives
- Others

P1-2. Do you have a brother or sister or relative studying in UST?

- Yes
- No

P1-3. Do you have a brother or sister or relative who graduated from UST?


- Yes
- No

P1-4. From your present residence, how do you travel to UST?

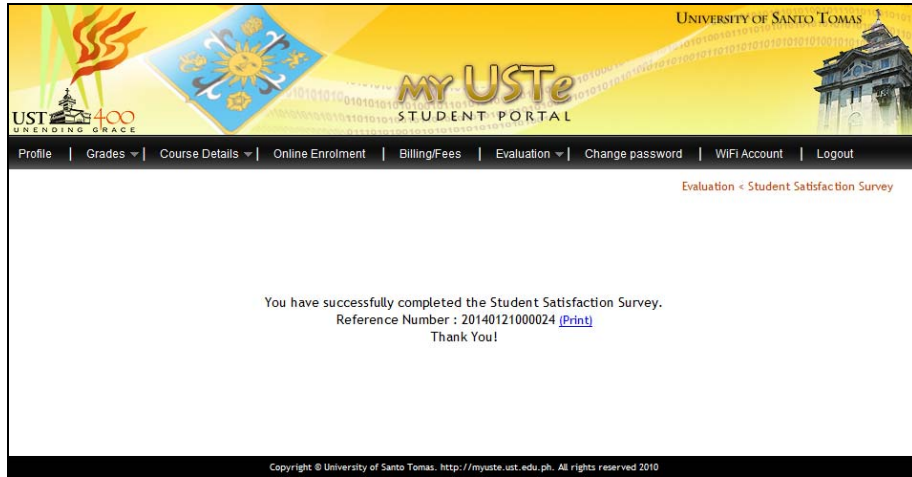
- Public Transportation
- Private Transportation
- N/A (Walking Distance)

P1-5. What is your enrolment status?

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- Once you have finished answering the survey, a confirmation message will be displayed. A unique 14-digit reference number will also be generated. This will serve as proof that you have successfully completed and saved your response. You can no longer open and/or edit the survey once submitted.



Click the link to print the confirmation message or save the file on PDF format.

